TMT Fleet Maintenance/Service Center 2023 Release Notes



TMT Fleet Maintenance/Service Center 2023 Release Notes

This document contains information on the latest version, including:

- Enhancements (new or updated features)
- Resolved issues (application improvements)

General information

Warnings	. 4
Changes to hardware requirements	. 6
Interactive Workstation replaced by Trimble Technician Portal	. 7
TMT Fleet Maintenance V.2023.1.2 Release Notes	8
Enhancements	. 8
Setup menu	. 8
Options > Application Options > Repairs	. 8
Options > Shop Options > Repairs	. 8
Trimble Technician Portal	. 8
Resolutions	. 9
Database	. 9
Activities menu	. 9
Accounting > Accounting	. 9
Accounting > Accounting > IES > AP	. 9
Inquiries > Order Inquiries	10
Inquiries > Unit Inquiries	10
Parts Workstation	10
Masters menu	10
Shop Inventory	10
Orders menu	10
Invoices Listing	10
Repair Order	10
Trimble Technician Portal	11

TMT Fleet Maintenance V.2023.1 Release Notes

1	\sim
	2

Enl	hancements	12
	Program wide	12
	Activities menu	12
	Inquiries > Order Inquiries	12
	Shop Planner	12
	Admin menu	12
	News > Approve News Comments	12
	News > Manage News Items	12
	Usage Reports	13
	Configuration menu	13



4

Settings Manager	13
Installer	13
Inventory menu	14
Physical Inventory	14
Masters menu	14
Customers	14
Employees	14
Units	15
Orders menu	15
Estimate	15
Invoice	15
Invoices Listing	15
Purchase Order	15
Repair Order	15
Repair Order Template	16
Warranty Claim	16
Reports menu	16
Report Scheduler	16
Reports > Reports - SSRS > SSRS Report Viewer > Standard Reports > AMS SSRS Report Library menu .	16
Accounting > Accounting Export Batch Detail	16
Part Inventory > Inventory Accrual report	17
Part Inventory > Physical Inventory Adjustment Log report	17
Tires > Tire performance report	17
Tires > Tire Replacement Forecast report	17
Tires > Units Missing Tire Assignments Report	17
Security menu	17
Page Security > Manage Page Permissions	17
Work with Users > Create User	17
Setup menu	18
Options > Application Options	18
Options > Integration Options	18
IES > Service_Schedule	18
Options > Integration Options	19
Order Setup > Re-open Order	19
Options > Shop Options	19
Setup menu	20
System Setup	20
Tool Kit > Integration Tool Kit Test	20
TravelCenters of America	20
Trimble Technician Portal	21
olved issues	25
Accounting menu	
Accounting > Dynamics GP > GL	
Accounting > IES > GL	
Accounting > QuickBooks Desktop > GL	



Activities menu	26
Accounting	26
Accounting > Accounting	26
Accounting > Accounting > IES > AP	26
Inquiries > Order Inquiries	26
Inquiries > Order Inquiries > Invoice Tab	27
Inquiries > Order Inquiries > Invoice Tab > Invoice Detail Report	27
Database	27
Framework	28
McLeod Accounting menu	28
Batch Export	28
Mobile Inspection App	28
Orders menu	28
Campaigns Listing	28
Invoice	28
Invoice > Invoice Detail Report	28
Invoice > Invoice Detail Report	29
Invoices Listing	29
Invoices Listing > Invoice Detail Report	29
Purchase Order	29
Purchase Order Listing	30
Repair Order	30
Repair Order Template	31
Repair Orders Listing	31
Reports > Reports - SSRS > SSRS Report Viewer > Standard Reports > AMS SSRS Report Library menu	ı 31
Shops > Shop Component Cost Analysis	31
Orders > Order Inquiries_Invoice Order	31
Setup menu	32
Options > Integration Options	32
Options > Application Options	32
Options > Integration Options	32
Setup menu	33
Toolkit > Integration Toolkit Rest	33
Trimble Technician Portal	33

General information

Releases are presented in reverse chronological order. The most recent release is listed first.

Note: All information in this section applies to all 2023 releases except where noted.

Warnings

PLEASE READ BEFORE UPGRADING

Starting with V.2022.2, the AMSLIC (license) database has been merged with the TMWAMS (TMT) database. The installer now works with the new merged database alone.

Existing customers must:

- Run the provided installer migration script to copy all the data from their AMSLIC database to the TMT database.
- Perform the upgrade using this merged TMT database. The AMSLIC database will become an invalid input in the SQL setup page of the installer.

After doing an upgrade, the web.config file should only have a TMT database, so that the application will launch without issues. The web.config file will still have two database connect entries, as they exist today, but both will refer to the same database.

New customers with a fresh database do *not* need to run the installer migration script. They can install the program using the TMT database alone.

Warning: If you are currently using an older Client-Server version, you must upgrade to at least V.2019.4 before running the merger script to upgrade to V.2022.2.

Important information, please read

SQL Server Cardinality

Changes to SQL Server cardinality are affecting the performance of TMT Web. The issue happens when SQL Server compatibility mode is set to 120 or greater. This has been identified through Trimble benchmarking and customer feedback.

At this time, Trimble recommends that you set the SQL Server option for Legacy Cardinality Estimation to *ON*. This will lessen the effects of the new SQL Server cardinality behavior, which still needs further assessment/improvements in TMT Web.

- Trimble Technician Portal (TTP) single sign-on (SSO)
 - If you will be using TTP SSO, you *must* allow pop-up windows. You cannot block them. This applies to Apple and Android phones and tablets. If you block pop-up windows, SSO will not work correctly.

Follow the directions for your tablet and browser to allow pop-up windows.

Trimble

- If you have issues with TTP after upgrading, you may need to clear your browser cache. Close the TTP application and follow the directions for your browser to clear the cache.
- If you have bookmarked a TTP URL that has a version number, such as 21-3, you should delete that bookmark. Use and bookmark this URL instead: <u>https://tmt-ttp.trimble-transportation.com/</u>
- TMT Client-Server (Delphi) 2019.4.1 or any earlier version *cannot be used* with TMT Fleet Maintenance 2022.1 or later. *Do not upgrade unless you are ready to go to TMT Web only.*
- Customers using both Integration Options and Windows Authentication should set up their systems so
 that User drop-down lists use the WINUSER value, instead of the USERNAME value.
- This version requires .Net Framework 4.8. See the <u>hardware requirements</u> for more information.
- Customers who are on versions of TMT Web before 2021.3 may be exposed to a vulnerability documented by one of our third-party software vendors (Telerik). Guidance varies depending on the installed TMT Web version (see below). For information directly from Telerik, please use this link: https://docs.telerik.com/devtools/aspnet-ajax/knowledge-base/common-allows-javascriptserializer-deserialization

• 2021.3, 2021.3.2, 2021.3.3, 2022.1, and later

These versions use an upgraded Telerik version that has patched the vulnerability. No changes are needed.

2019.4

A future service pack will include patched Telerik DLLs. In the meanwhile, remediation is possible via web.config changes.

- **2019.2**
 - Remediation possible with web.config changes in this version and higher (2019.2-2021.2.X).
- Before 2019.2:
 - Remediation is not possible with web.config changes. You must upgrade.
 - For Delphi/Web hybrid customers, see 2019.4 section above. For all others, we would suggest you upgrade to the latest version of TMT Web.

Telerik Vulnerability Remediation

Please refer to this link for detailed steps on patching this vulnerability:

https://docs.telerik.com/devtools/aspnet-ajax/controls/asyncupload/security

This involves web.config changes, and it can be done without taking an upgrade. However, we strongly encourage you to upgrade to a later version of TMT Web for the greatest level of mitigation.

Note: Before upgrading your production environment, Trimble recommends that you read the hardware requirements and install the latest version in a test environment. If you have questions, please contact your Trimble customer representative.





Changes to hardware requirements

You must be using SQL Server 2016 or later to use TMT Web V.2022.1 or later.

For SQL Server 2016, the minimum compatibility mode is 130. TMT Web will also support modes 140 and 150.

Two files from Microsoft are required for this version:

- SQL Server 2016 CLR Types
- SQL Server 2016 Shared Management Objects

You *must* download and run both files using these links before upgrading to TMT Web V.2022.1:

SQL Server 2016 SP2 feature pack

https://www.microsoft.com/en-us/download/details.aspx?id=56833

SQL Server 2016 SP3 feature pack

https://www.microsoft.com/en-us/download/details.aspx?id=103444

Warning: You must not delete the 2008R2 CLR/SMO SQL Server components from any TMT Web environment when installing or upgrading. The installer is still using these components at this time.

Windows Server and SQL Server upgrades are included in TMT Web software as a service (TMT Web SaaS). For information about upgrading to TMT Web SaaS or other technical questions, contact Dawn Siegel at <u>dawn_siegel@trimble.com</u>.

If you have technical questions, contact TMT Support:

Email

tmtsupport@trimble.com

Phone

800-663-0626. Select option 6, and then option 3.

Windows Server and SQL Server Support

- Windows Server 2012, 2016, and 2019 support SQL Server 2016.
- Windows Server 2022 does not support SQL Server 2016.
- Windows Server 2012, 2016, 2019, and 2022 support SQL Server 2017.
- Windows Server 2016, 2019, and 2022 support SQL Server 2019.
- Windows 2012 does not support SQL Server 2019.



Interactive Workstation replaced by Trimble Technician Portal

Effective with V.2022.3, Trimble has replaced Interactive Workstation (IWS) with Trimble Technician Portal (TTP). Mechanics Workstation (MWS) has also been replaced by TTP. Here are some highlights:

- You can now open TTP from TMT Web.
- All IWS options (Application, Customer, Shop, User, and so on) have been replaced with TTP options.
- References to IWS or MWS throughout TMW Web have been replaced with TTP.

There are some IWS features that will not be available in TTP V.2022.3. Please contact Support for additional information if you are using any of these features:

- Allow charging more than qty 1 serial/position
- Custom company logo
- Forgot Password
- Inspection Tickets and Quick RO
- Pendings/PMs at RO Create
- Spanish Language Support
- Sticky Note support
- Support for switching shops/restrictions

These IWS features will no longer be available (that is, they will not be included in TTP):

- Gate in/Gate out
- Yard Check

These Release Notes contain more detailed information about this change.



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TMT Fleet Maintenance V.2023.1.2 Release Notes

Enhancements

Setup menu

Options > Application Options > Repairs

TMT-318075

The Allow Switching Between TTP Shops With Same Division Codes option has been renamed. It is now named Restrict Division & Allow Switching Between TTP Shops With Same Region Codes.

Options > Shop Options > Repairs

TMT-318075

The Allow Switching Between TTP Shops With Same Division Codes option has been renamed. It is now named Restrict Division & Allow Switching Between TTP Shops With Same Region Codes.

Trimble Technician Portal

TMT-317915

The new Pendo notification system lets you know about product updates. These notifications are shown on the **Job Login** page.

TMT-318455

The Customer PO field can now accept 36 characters.

TMT-318700

You can restrict units based on a shop's division code when the **Restrict Division & Allow Switching Between TTP Shops With Same Region Codes** Application option is set to *YES*. To set this option, open TMT Fleet Maintenance and go to **Menu > Setup > Options > Application Options > Repairs**.

TMT-318898

The Kiosk mode **Login** page has a new field: **Change Shop**. When you select **Change Shop**, the **Select Shop** pop-up window opens. It lists all shops that have the same region codes. Selecting a shop changes your current shop in Kiosk mode. The **Users** section then lists only active employees for the new shop.

If you want to return to the original shop:

- 1. Log out.
- 2. Log in again.
- 3. Select Change Shop. The Select Shop pop-up window opens.

4. Select the original shop.

The **Change Shop** field is only available when the **Restrict Division & Allow Switching Between TTP Shops With Same Region Codes** Application option is set to *YES*. To set this option, open TMT Fleet Maintenance and go to **Menu > Setup > Options > Application Options > Repairs**.

TMT-318899

New error messages have been added to support the ability to change shops in Kiosk mode:

If you are working on a shop repair order, and you try to log in to a different shop using the Change Shop field, the screen shows you the error message, "Employee *number* is on an order in shop *number*. The employee must log off the order before they can log into another shop."

For example, if you are employee 31, and you are working on an order for shop 03, the message would read, "Employee 31 is on an order in shop 03. The employee must log off the order before they can log into another shop."

If you are active in an indirect order in one shop, and you try to change shops, the screen shows you the message "Employee *number* is on an indirect in shop *number*. Complete the indirect and log in?"

Resolutions

Database

TMT-319044

The ORDERLN table CHGCATEG column has been updated. Tire parts show the correct charge category when transferred from one shop to another with part transfer.

TMT-320314

The **INS_TIMESTAMP** field in the ORDERSEC database table shows the actual server time. The time shown is the time the repair invoice import added or inserted the records to the database. This applies to all tables updated by the repair invoice import, such as ORDERS, ORDERSEC, ORDERLN, and so on.

Activities menu

Accounting > Accounting

• TMT-319380

When the program sends records to QuickBooks, it no longer distinguishes the order types by changing the Physical Inventory Prefix of *INV* to a suffix.

Accounting > Accounting > IES > AP

TMT-319948

The IES AP export does not duplicate the amount of the receipts when there are multiple receipts due to a purchase order having backordered parts. Each receipt shows the correct amount based on the individual receipt total.



Strimble.

Inquiries > Order Inquiries

TMT-319071

The Subquery result filters correctly.

Inquiries > Unit Inquiries

TMT-319071

The Subquery result filters correctly.

Parts Workstation

TMT-319830

The Add Part pop-up window uses the correct Charge Category when you manually request tire parts.

TMT-319838

The **Part Type** and/or **Charge Category** show the actual assignment from the Parts Catalog or Shop Inventory when filling a request from Trimble Technician Portal (TTP).

Masters menu

Shop Inventory

TMT-320202

The Average Cost and Last Cost fields of Shop Inventory page Costs tab are not affected when users add or delete a part line from an estimate.

Orders menu

Invoices Listing

TMT-319085

When attaching the Invoice Batch Detail report, the program lets you know when the attachment is too large to email. The file size limit is 28.6 MB.

Repair Order

TMT-319873

The **Prompt for GL account on PO lines** and **Prompt for GL account on PO Header** Application options control how the Vendor Repair Order header and the **Account** field on the **Edit Line** pop-up window show account drop-down lists. The **Account** is applicable to the line items for parts, labor, and services.

Here is how the two options work together:

If:

Prompt for GL account on PO lines is set to NO

- Prompt for GL account on PO Header is NO
 - The **Account** drop-down list is not available.
- Prompt for GL account on PO lines is set to YES
- Prompt for GL account on PO Header is set to NO
 - The Account drop-down list is available on the VRO RO Edit Line pop-up window.
- Prompt for GL account on PO lines is set to YES
- Prompt for GL account on PO Header is set to YES
 - The Account drop-down list is available on the VRO RO header

You get to the **Prompt for GL account on PO lines** and **Prompt for GL account on PO Header** Application options by going to **Menu > Setup > Application Options > Accounting**.

TMT-320030

The program does not update the preventive maintenance (PM) **Last Done** date if the completed date is older than the most recent **Last Done**. In other words, the program keeps the most recent **Last Done** date.

TMT-320189

The program removes EMAILAUDIT records correctly when a user reopens the matching repair order.

Trimble Technician Portal

TMT-318345

The name of the **All** tab has been changed to **Open**. This change reflects the tab's purpose more accurately. When you complete a section in TTP, the program moves the section from the **Open** tab to the **Completed** tab.

TMT-318370

All buttons in the multi-select pop-up windows (such as **Commodity**, **Complaint**, **Warranty**, and so on), now contain the full description of each item. Each button is legible and appears without covering other buttons.

TMT-318769

The Existing Open Standard Repair Order pop-up window shows the correct unit number.

TMT-319421

TTP keeps the **Campaign** section history (that is, the campaign order and campaign number) once you add the **Campaign** section to an RO in TTP.



TMT Fleet Maintenance V.2023.1 Release Notes

Enhancements

Program wide

TMT-315147

The program now uses .NET Framework 4.8.

Activities menu

Inquiries > Order Inquiries

• TMT-317873

When you email the **Batch Detail Report**, the Subject line is now blank instead showing the invoice numbers. The Subject line is a required field. You must complete it to finish the batch process.

Emailing a single invoice report has not changed.

TMT-316282

When you print a repair order invoice's summary report, the Section comments are now included.

Shop Planner

TMT-317618

When you upgrade from versions 2019.4 to version 2023.1, you can now see existing plans created from Delphi in TMT Web.

Admin menu

News > Approve News Comments

TMT-317184

The Last Action By and Posted By fields in the Manage News Items page now allow values up to 256 characters. The report can now be scheduled in the **Report Scheduler** even if either field has 256 characters.

News > Manage News I tems

TMT-317184

See <u>TMT-317184</u> under Admin menu > News > Approve News Comments.

Usage Reports

TMT-317349, TMT-318678

A new flag has been added to the webconfig file: DisableTrackUsage. The flag settings are:

True (default)

Users cannot access the Usage Report pages.

■ False

Users can access the Usage Report pages.

Whenever you upgrade the program, your **DisableTrackUsage** setting remains the same (that is, it is not overwritten).

The Usage Report pages are:

- Monitor All Usage
- View Graph by Page
- View Graph by Role

Configuration menu

Settings Manager

TMT-315927

On the **Login Info** tab, the **Attempts Before Lockout** field lets you set how often a user can try to log in before they are locked out of the program. For example, if you set the field to *3*, the user can fail three times before they are locked out.

The **Lockout Minutes** field works with the **Attempts Before Lockout** field. Once a user is locked out, this field lets you set how long the user must wait before they can log in again. For example, if you set the **Lockout Minutes** to 5, the user must wait for five minutes before they can try to log in again.

Installer

TMT-317850

While installing the product, you can create a new SQL user and assign that user the proper authorization permissions. Users with the SYSADMIN role can approve role changes. Users in other roles cannot. If you try to log in with a non-SYSADMIN role, the installer shows you the message, "Please enter a username that is a sysadmin."

The installer also creates a Web install log similar to the SQL install log.

TMT-318099

The Installer supports HTTPS for the SSRS Server setup. This makes the SSRS reports in the application compatible with HTTPS as well.



TMT-318523

During a new installation, the installer checks whether a SYSDBA user already exists in the database. If a SYSDBA user does not exist, the installer creates the SYSDBA user in the background with TFW user role mapping. It also provides a confirmation message. This feature applies to existing databases and new Blank/Demo databases.

TMT-318767

When upgrading the program, the installer checks to see if the SYSDBA user exists.

TMT-318784

The TFWUser role has the *db_executor*, *db_datareader*, and *db_datawriter* roles after an upgrade, just as it does after a new installation.

Inventory menu

Physical Inventory

TMT-311825

The **Physical Inventories** pane, **Inventory Counts** pane, and **Inventory Adjustment** window now have page persistence so that admin users can customize which columns appear. An **Apply to All** option has been added that saves the column settings and applies them to all users.

TMT-319667

The **Apply All** button has a new name: **Assign Current Grid Layout to All Users**. The button is only available on the **Counts** tab of the **Physical Inventory** page. It has been removed from the **Inventories** and **Adjustment** tabs.

Masters menu

Customers

• TMT-317645

You can filter customers based on their Department of Transportation (DOT) Number in the customer search pop-up window.

Employees

TMT-317979

The obsolete **Mechanic Can Go Remote?** field has been removed from the **Misc** tab **Employee Permissions** section.

TMT-318199

The obsolete **Workstation Default Mode** field has been removed from the **Misc** tab **Misc Information** section. The **Workstation Default Mode** option has also been removed from all employee advanced search windows.



Units

TMT-317645

See <u>TMT-317645</u> under **Masters menu > Customers**.

Orders menu

Estimate

TMT-317644

You can filter customers based on their Department of Transportation (DOT) Number in the customer search pop-up window

Invoice

TMT-316282

Invoice Detail Report: See <u>TMT-316282</u> under Activities menu > Inquiries > Order Inquiries.

TMT-316282

See <u>TMT-316282</u> under Activities menu > Inquiries > Order Inquiries.

TMT-317644

See <u>TMT-317644</u> under **Orders menu > Estimate**.

Invoices Listing

TMT-316282

Invoice Detail Report: See <u>TMT-316282</u> under Activities menu > Inquiries > Order Inquiries.

TMT-317873

See <u>TMT-317873</u> under Activities menu Inquiries > Order Inquiries.

Purchase Order

TMT-317624

The **Receipts** pane of purchase orders now shows the date and time the POs were received and completed. It also shows the invoice number if one exists for that PO.

Repair Order

TMT-317644

See <u>TMT-317644</u> under **Orders menu > Estimate**.

• TMT-317713

The repair order header fields have been reorganized to make creating ROs more efficient.

TMT-318247

The vendor part quick search and advanced search now show vendor part records. The **Vendor** search criteria now include **Remit Vendor**. This change lets the **Vendor Parts Master** have part records for a repair vendor and the **Remit To** vendor in cases where the repair vendor and the **Remit To** vendor are different and may have different pricing for the same part.

TMT-318444

When a vender repair order is created by the TA (TravelCenters of America) integration, and the vendor has been added to the order, the **Remit To Vendor** field populates automatically. The **Pay Method** field then populates automatically based on the **Remit To Vendor** field.

TMT-318620

When TravelCenters of America (TA) starts a repair request and includes an **Associated Unit** value, that value will fill the **Associated Unit** field in the TMT vendor repair order (VRO) header. If TA also sends a tractor number, then the TMT VRO header shows that tractor number in the **Associated Unit Number** field. The integration also performs additional validation checks depending on whether the **Associate Unit** field is required and/or the TA value is invalid.

Repair Order Template

TMT-314646

You can add Credit lines to repair order templates.

Warranty Claim

TMT-317644

See <u>TMT-317644</u> under **Orders menu > Estimate**.

Reports menu

Report Scheduler

TMT-317184

See <u>TMT-317184</u> under **Admin menu > News > Approve News Comments**.

Reports > Reports - SSRS > SSRS Report Viewer > Standard Reports > AMS SSRS Report Library menu

Accounting > Accounting Export Batch Detail

TMT-315010

The report dynamically changes column headings based on the accounting method. The report also has links for the column values. Selecting a link opens more information about the entry.

• For general ledger (GL) entries, the column headings remain **Unit** and **Unit Type**. Entries in these columns are links to unit information.

- For accounts payable (AP) entries, the column headings are **Vendor** and **Vendor Type**. Entries in these columns are links to vendor information.
- For accounts receivable (AR) entries, the column headings are Customer and Customer Type. Entries in these columns are links to customer information.

Part Inventory > Inventory Accrual report

TMT-317939

There is a new report: **Inventory Accrual**. The report tracks all movement of inventory. This includes debits and credits before and after exporting transactions.

Part Inventory > Physical Inventory Adjustment Log report

TMT-313265

The **Physical Inventory Adjustment Log** now has a **Physical Inventory Number** parameter for filtering the report.

Tires > Tire performance report

TMT-317515

The Tire Performance Report now has a Cost per 32 of Utilization column.

Tires > Tire Replacement Forecast report

TMT-314690

The new Tire Replacement Forecast report calculates remaining tire utilization for tires installed on units. The report calculates replacement based on the tire's warning and replacement depths in the Parts Catalog.

Tires > Units Missing Tire Assignments Report

TMT-317637

The **Units Missing Tire Assignments Report** is now available. The report lets you find all units where tires are missing from positions. It also lets you validate that all units have tires currently installed in each of the active tire positions.

Security menu

Page Security > Manage Page Permissions

TMT-316497

The Manage Page Permissions page now lets you select which order types a role can re-open.

Work with Users > Create User

TMT-316846

When creating a user, the User Name field can now take up to 256 characters.

17



Setup menu

Options > Application Options

TMT-316288

The TTP Go To Order Activities On Log-in Application option is no longer available.

Options > Integration Options

TMT-318347

There is a new system message for the **Integration Options** page, **Unit XREF** node. It applies to the TA multi-instance integration for units. When a unit is interfaced in a TA instance, and you try to save the same unit to another TA instance, the message says that this unit is already interfaced in another instance.

IES > Service_Schedule

TMT-318658

The **Service Start Time** field names are now consistent. These field names under **SERVICE_SCHEDULE** have been updated:

- Send Unit Availability Status:
 - Set Schedule Start Time (formerly Set/Reset Start Time)
 - Send Unit Availability Status Next Run Time (formerly Send Unit Shop Status Start DateTime)
 - Send Unit Availability Status Last Start Time (new field added in V.2023.1)
- Get Trailer Dispatch Meter Type
 - Set Schedule Start Time (formerly *Set/Reset Start Time)
 - Get Dispatch Miles Next Run Time (formerly Receive Dispatch Mileage Start DateTime)
 - Get Dispatch Miles Export Status (formerly Receive Dispatch Miles Export Status)
 - Get Dispatch Miles Last Start Time (new field added in V.2023.1)
 - Get Dispatch Miles Last End Time (formerly Receive Dispatch Miles Last End Time)
- Get Unit Meter Type
 - Set Schedule Start Time (formerly *Set/Reset Start Time)
 - Get Unit Meters Next Run Time (formerly Receive ECM Start DateTime)
 - Get ECM Miles Export Status (formerly Receive ECM Miles Export Status)
 - Get ECM Miles Last Start Time (new field added in V.2023.1)
 - Get ECM Miles Last End Time (formerly Receive ECM Miles Last End Time)
- Send AP Transactions
 - Set Schedule Start Time (formerly *Set/Reset Start Time)

- Send AP Transactions Next Start Time (formerly AP Transactions Export Start DateTime)
- Send AP Transactions Last Start Time (new field added in V.2023.1)
- Send AP Transactions Last End Time (field moved to the bottom of the section)
- Send AR Transactions
 - Set Schedule Start Time (formerly *Set/Reset Start Time)
 - Send AR Transactions Next Start Time (formerly AP Transactions Export Start DateTime)
 - Send AR Transactions Last Start Time (new field added in V.2023.1)
 - Send AR Transactions Last End Time (option moved to the bottom of the section)
- Send GL Transactions
 - Set Schedule Start Time (formerly *Set/Reset Start Time)
 - Send GL Transactions Next Start Time (formerly AP Transactions Export Start DateTime)
 - Send GL Transactions Last Start Time
 - Send GL Transactions Last End Time (field moved to the bottom of the section)

Options > Integration Options

• TMT-313189

The TMW Suite Integration Options now include the option **Use Open-Ended Expiration Dates**. This option sets whether the program calculates expiration dates to send to TMWSuite. The options are:

NO (default)

The program *will not* use open-ended expiration dates. Instead, it will use the current expiration date calculation (Start Date/Today's Date + Estimated Days in Shop = End Date). The program then sends the calculated expiration date to TMWSuite.

■ YES

The program *will* send open-ended expiration dates to TMWSuite.

Order Setup > Re-open Order

TMT-316497

See <u>TMT-316497</u> under Security menu > Page Security > Manage Page Permissions.

Options > Shop Options

TMT-316288

The TTP Go To Order Activities On Log-in Shop option is no longer available.



Setup menu

System Setup

TMT-316567, TMT-316571, TMT-316572, TMT-316573, TMT-316574, TMT-316575

The new **Customer Type** node lets you restrict component codes of all levels to specific customer types. When mapping TMT values to CustomerType values, the **Available** column show available components. Components in the **Excluded** column cannot be mapped to a CustomerType.

If you enter a component code that is excluded for the customer type in the **Bill-To Customer** field, the program clears the field. The excluded component codes do not appear in searches.

In the **Estimates** section, trying to add an excluded component opens the error message "Component Code *XXX* is excluded from Customer *XXX* Customer Type of *CUSTOMER TYPE*."

These restrictions apply to these pages:

- Repair Order Detail
- Repair Order Template
- Shop Planner
- Shop Scheduler
- Road Calls
- Parts Workstation

The restrictions also apply to the **Shop Planner** and **Shop Scheduler Open Orders > Add Section** window.

Tool Kit > Integration Tool Kit Test

• TMT-316979

The Unit GetVINDetails returns results without any timeout errors. When you set the **Start Date** and **End Date** filter range, the API filters results based on MODIFIED timestamp. When you set the **Estimates** and **Repair Orders**, the API filters results from its **Orders** table **Modified** column. When you set the **Estimate/Repair Section** and **Estimate/Repair LineOrders**, the API filters based on **Orders Section** table **Modified**.

TravelCenters of America

TMT-318377

There is a change in how Vendor parts are imported into TMT from the TravelCenters of America Integration. The change will check the Vendor Part Master in the VENDORITEM table for a match on either:

- The Part Number and Repair Vendor
- The **Part Number** and **Remit Vendor**.

If the program finds a match for the **Vendor Part Number** *or* **Remit Vendor** in the VENDORITEM table, the TMT VRO part charge amount will be the **Default Cost** from the

VENDORITEM amount. If the program cannot find a match for either the **Repair Vendor** and **Part Number** or the **Remit Vendor** and **Part Number**, the program will add the part data to the Vendor Parts Master.

Trimble Technician Portal

TMT-316576

When creating an RO, you cannot use a component code that is restricted for the customer type. This affects several areas in Trimble Technician Portal (TTP):

- RO creation from the Job Dashboard
- RO creation from an **RO Template**
- Add Section from the Job **Dashboard**
- RO creation from Pause
- Add Template Section
- RO creation from the Unit Dashboard
- TMT-316841

When a user logs into TTP in Kiosk mode, employee cards show the customer name if the employee is working on an RO that has a customer assigned in the header. This feature is only available if you have license for the Invoice module.

TMT-317360

On the Add Repair Order page, the Unit Section Details panel appears after you enter a unit number. This only happens if the Select PMs Due & Work Pendings to Create Sections Application option or Shop Option is set to *YES*.

TMT-317604

The Job Dashboard menu has a new option: Inspections. The menu has a new line between option types:





TMT-317605

The **Inspections** option takes you to an inspection tickets list for the current employee's shop. This page shows open inspections in a read-only view. You can search the page by unit number or filter results by critical status. From this page, users can select **New Inspections**, Add Plans/ROs, or Quick RO. You can also view, print, or email the Inspection Ticket Report.

TMT-317706

TTP now displays the company logo that is set for each environment. The program only shows the logo when you are logged into TTP. You can change this logo in TMT Fleet Maintenance by going to Menu > Admin > Theme > Customize Site.

TMT-317981, TMT-317983, TMT-317984, TMT-317985, TMT-317986

Translation support for Spanish has been added to the TTP Job Detail and Search Job screens. The language change is controlled by your browser settings.

TMT-318112

When creating a repair order from an inspection in TTP, the program now obeys the settings for these Application and Shop Options on the **Planner** node:

Auto Create Shop Plans From Repair Orders

- When set to NO, TTP does not create a plan when you create a repair order in TTP.
- When set to YES, TTP creates a plan automatically when you create a repair order.

Create Plans When Plan Without RO Exists For A Unit

- When set to NO, TTP will not create new plans when you create a new repair order for that unit *if* a plan exists without an associated repair order.
- When set to YES, TTP always creates a plan when you create a new repair order for a single unit.

TMT-318113

The **Quick RO** option for an inspection ticket is now available for TTP. For this option to be available, the **Allow User to do a Quick RO on an Inspection Ticket** field must be set to YES. This field is located on the **MISC** tab of the **Employees** Master page.

When you select **Quick RO**, the **Quick RO** page opens. If you are in Kiosk mode, the **Shop** field is read-only and the KIOSK shop value is shown. If you log into TTP in Employee mode, the Shop field shows your shop as the default, and you can edit the field.

When you add a part to any Inspection ticket, the program automatically creates an RO. You can add any type of part except for tires. If you try to add a tire part, you will get the error message, "Tires are not supported on Quick RO; please use standard RO to charge tires."

You now have the option to print part warranties while adding parts to a Quick RO.



• TMT-318114

The Inspection Listing page has a new **Add** menu. The button has three options:

New Inspection

Opens the New Inspection Ticket page.

Add Plan/RO

Opens the **Create Plan/RO** page. This option is only available if the **Allow User To Add Plan/RO to an Inspection Ticket** field is set to *YES*. This field is located on the **MISC** tab of the **Employees** Master page.

Quick RO

Opens the **Quick RO** page. This option is only available if the **Allow User to do a Quick RO on an Inspection Ticket** field is set to *YES*. This field is located on the **MISC** tab of the **Employees** Master page.

This illustration shows the **Add** menu location:

🐑 ТТР		θ *
=	Search Inspections	+
Inspe	ctions 😋	Critical ≡I

This illustration shows the menu:

Θ ?
New Inspection
Add Plan/RO

TMT-318182

You can use the **Employee Search** feature to find employees with specific roles, such as drivers, when you are creating Inspection Tickets.

You can search for employees in two ways:

Quick Search

You start Quick Search by beginning to enter the driver's employee ID. With each character you enter, the program provides a list of matching employees in a drop-down list. As you enter more characters, the list of employees shrinks until you can select the employee you were looking for.

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Advanced Search

The Advanced Search employee control panel lets you use search parameters to filter employees. The search parameters are:

Employee

The **Employee** field works like Quick Search. Start entering the employee ID and the field opens a drop-down list with employees who have that character anywhere in their employee ID text.

First Name

Enter the employee's first name. If this is the only parameter you use, TTP will return every employee who has that first name.

Last Name

Enter the employee's last name. If this is the only parameter you use, TTP will return every employee who has that last name.

Shop

Enter a shop number, and TTP returns a list of all employees assigned to that shop.

There is also a **Show Terminated** button. When you select the button, the search results include any employees who have been terminated. Select the button again to exclude terminated employees from the results.

The **Results Panel** shows the list of employees.

TMT-318208

If you press and hold an inspection ticket in TTP, the **View Inspection** screen opens. This screen has these details about the inspection ticket:

- The inspection header information
- All complaints/comments
- Critical status

If you are using TTP in Kiosk mode, the **View Inspection** screen is visible beside the inspection ticket automatically.

You can use this page to mark items to be added to a VRO, Plan, Pending, or RO.

You can restrict the ability to create plans by setting the Allow User to Add Plan/RO to an Inspection Ticket field to *NO*. This field is located on the MISC tab of the Employees Master page.

TMT-318272

If you are on the **TTP Inspection Listing** screen, and you press and hold in the **Search** field, a readonly view of the Inspection Ticket information appears. This view shows:

- The unit number
- The date
- A drop-down menu with additional header information

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• A list of all Inspection Items and their notes

If you are using TTP in Kiosk mode, this information is visible beside the inspection ticket automatically.

TMT-318274

You can now create an RO, VRO, Pending RO, or Plan from an inspection ticket card. To use this feature, the **Allow User To Add Plan/RO to an Inspection Ticket** field must be set to YES. This field is located on the **MISC** tab of the **Employees** Master page.

Creating an RO will follow the **Auto Create Shop Plans From Repair Orders** Application and Shop options. When this option is set to YES, TTP creates a plan when you create a repair order.

TMT-318768

You can now record time spent on Inspection Tickets. When you go to the **Inspections** dashboard, the Timecard records it as an *Indirect Order*. TTP automatically generates an **Indirect Order** with the *Inspections* labor code.

TMT-318791

You can now hide cost values in the **Repair Order Detail** report when you set the **Show Line Item Monetary Amounts** Application Option to *YES*.

TMT-318111

You can now create new inspections in TTP. After you enter an inspection type, a list of configured inspection items appears. You can select a complaint and enter comments. If you do not select a complaint, the message "Is unit okay to drive?" appears. If you select "Yes," then the inspection ticket and the unit are marked as safe to drive.

The **Print** option lets you email the inspection details.

Resolved issues

Accounting menu

Accounting > Dynamics GP > GL

TMT-318375

GL orders with mixed dates for line transactions, versus section dates, and versus order dates are all returned successfully.

Orders that were marked as "Do Not Post" are no longer incorrectly retrieved when getting GL transactions.

Accounting > IES > GL

TMT-318375

See <u>TMT-318375</u> under Accounting Menu > Accounting > Dynamics GP > GL.

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Accounting > QuickBooks Desktop > GL

• TMT-318375

See <u>TMT-318375</u> under Accounting Menu > Accounting > Dynamics GP > GL.

Activities menu

Accounting

TMT-308156

The page shows the correct general ledger (GL) transactions instead of duplicating credit and debit lines when you have the **Inter-Company Accounting** Integration option set to *YES*.

TMT-317311

The Accounting drop-down list no longer shows inactive accounts when you add or edit lines.

Accounting > Accounting

TMT-316966

QuickBooks accounts receivable (AR) now exports Class source values correctly.

TMT-318385

You can use the same invoice number for different vendors when exporting into QuickBooks.

Accounting > Accounting > IES > AP

TMT-317854

When retrieving an accounts payable (AP) order with tax rounding issues, the order remains in the **AP** tab and is handled by the IES error handler when exported. The correct error message now appears.

Inquiries > Order Inquiries

TMT-317318

When a company unit with a preventive maintenance (PM) schedule is changed to a non-company unit, that unit no longer appears on the **PM Due** tab of the **Unit Inquiries** page.

TMT-317435

The Line Component filter is now available for:

- Invoices
- Purchases
- Repairs
- Warranty
- Indirect and Transfers



The Component Key filter is no longer available for:

- Repairs
- Purchases
- Invoices
- Warranty
- Indirect
- Fuel Tickets
- TMT-317566

Invoice tab filters with date parameters filter results correctly.

TMT-317568

The **Invoice Filters** pane no longer has a **Customer ID** drop-down menu. There is now a **Customer Name** drop-down menu. The customer ID and customer name appear in the grid.

TMT-317569

The **Purchase** tab can filter results by invoice.

TMT-318722

Detail and batch reports now send emails with attachments correctly.

Inquiries > Order Inquiries > Invoice Tab

TMT-318187

The Invoice Detail Report shows the correct value for Amount Paid.

Inquiries > Order Inquiries > Invoice Tab > Invoice Detail Report

TMT-318956

The Invoice Detail Report no longer adds duplicate part lines.

TMT-318641

The **Invoice Detail Report** correctly shows the full decimal values, when available, for quantity and price.

Database

TMT-318777

The **ACTIVECODE** column is no longer set to NULL in SQL after you delete an item from a price table.



Framework

TMT-318346

We have enhanced the security protocol of Transport Layer Security from 1.0/1.1 to 1.2. As a result, we have upgraded the .NET version to support the new security protocol.

McLeod Accounting menu

Batch Export

TMT-318375

See <u>TMT-318375</u> under Accounting Menu > Accounting > Dynamics GP > GL.

Mobile Inspection App

TMT-317508

The mobile inspection app now adheres to the TMT Application Option settings **Require Batch Numbers For Fuel Tickets** and **Require Trip Tickets for Fuel Tickets**.

TMT-317509

The mobile inspection app now tells you if the requested fuel quantity exceeds the available fuel quantity right after you enter a fuel ticket.

Orders menu

Campaigns Listing

TMT-318689

Repair order attachments added to one RO no longer appear on every RO in a campaign.

Invoice

TMT-312579

Invoices now correctly select the labor rate based on the customer's pay grade and the employee's workshift type.

Invoice > Invoice Detail Report

TMT-318956

See <u>TMT-318956</u> under Activities menu Inquiries > Order Inquiries > Invoice Tab > Invoice Detail Report.



Invoice > Invoice Detail Report

TMT-318641

See <u>TMT-318641</u> under Activities menu > Inquiries > Order Inquiries > Invoice Tab > Invoice Detail Report.

Invoices Listing

TMT-318187

See <u>TMT-318187</u> under Activities menu Inquiries > Order Inquiries > Invoice Tab.

TMT-318722

See <u>TMT-318722</u> under Activities menu > Inquiries > Order Inquiries.

Invoices Listing > Invoice Detail Report

TMT-318956

See <u>TMT-318956</u> under Activities menu Inquiries > Order Inquiries > Invoice Tab > Invoice Detail Report.

TMT-318641

See <u>TMT-318641</u> under Activities menu > Inquiries > Order Inquiries > Invoice Tab > Invoice Detail Report.

Purchase Order

TMT-315496

The **Accounting** page's **Export Preview** now correctly rounds freight and tax numbers with three or more decimal places. The pane shows correct credit and debit balances. Values are consistent between purchase orders and the **Export Preview** on the **Accounting** page.

TMT-315809

The **Purchase Order** page **POINVOICE** tab shows the correct **Invoice** date instead of defaulting to the purchase order **Opened** date. If you try to enter an invoice date that is before the Opened date or after the Invoice date, the program alerts you to the problem with an error message.

• TMT-317135

The **Receive Purchase Order** page now shows the correct date in the **Receive/Close Date** field after you select **Receive** on a line item.

TMT-318755

The Tax line recalculates correctly when you add a Freight or Misc line while receiving a purchase order.

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Purchase Order Listing

TMT-318722

See <u>TMT-318722</u> under Activities menu > Inquiries > Order Inquiries.

Repair Order

TMT-317111

Diagnostics definitions mapped to a component code or unit type correctly print on the **Repair Order** Section Work Card report.

TMT-317816

When you add a section template to an RO, the **RO Template Sections** window only shows you active templates.

TMT-317861

The program handles VRO estimate approvals correctly when a line total contains a negative amount. The estimate approval process calculates credit and debit lines correctly.

TMT-318061

You can edit and delete tax and discount lines on VROs generated from the TA integration. Tax and discount lines are placed in Section 0.

TMT-318136

When you change the job code assignment for an RO section, the program also updates associated tasks.

TMT-318188

The Change VRO Estimate button is not available on closed standard ROs.

TMT-318264

You can now add comments after reopening a closed section.

TMT-318417

Changing a Complaint code after entering a Job Code on a section does not remove the Job Code.

TMT-318507

While replacing the tires, the program records only one entry for the new tire fixed in position. The old tire that you removed is available.

• TMT-318589

If you add a vendor line that goes above your limit to a VRO with an order status of *Complete* and approval status of *Approved*, the order status changes to *Open* and the approval status changes to *Needs Approval*.



If you do not have the option Allow User to Change VRO from Complete Status to Open Status set to YES, you get the error message, "The User is not allowed to reopen the order." You cannot reopen the order.

TMT-316178

Toggling the **Vendor Supplied** option multiple times no longer lets users edit the **Qty UOM** and **Charge Amount** fields for catalogued parts. The fields remain locked based on your system settings.

TMT-318788

The new **Customer Type** node lets you restrict component codes of all levels to specific customer types. When mapping TMT values to CustomerType values, the **Available** column show available components. Components in the **Excluded** column cannot be mapped to a CustomerType.

If you enter a component code that is excluded for the customer type in the **Bill-To Customer** field, the program clears the field. The excluded component codes do not appear in searches. IN the Estimates section, trying to add an excluded component opens the error message "Component Code *XXX* is excluded from Customer *XXX* Customer Type of *CUSTOMER TYPE*."

Repair Order Template

TMT-316000

If you have the **Require VRO/PO Approval Levels** Application option set to *YES*, the program completes repair order template **Vendor Estimate** field automatically. The **Approval Status** changes to *Approved* or *Needs Approval*, depending on your approval level.

Repair Orders Listing

TMT-318722

See <u>TMT-318722</u> under Activities menu > Inquiries > Order Inquiries.

TMT-318727

The VPO Number column filter returns results without any duplicates.

Reports > Reports - SSRS > SSRS Report Viewer > Standard Reports > AMS SSRS Report Library menu

Shops > Shop Component Cost Analysis

• TMT-317433

The Shop Component Cost Analysis report shows correct cost values for part and labor lines.

Orders > Order Inquiries_Invoice Order

TMT-318641

See <u>TMT-318641</u> under Activities menu > Inquiries > Order Inquiries > Invoice Tab > Invoice Detail Report.



TMT-318956

See <u>TMT-318956</u> under Activities menu Inquiries > Order Inquiries > Invoice Tab > Invoice Detail Report.

Setup menu

Options > Integration Options

TMT-318699

The expirations between AMS and TMW Suite sync regardless of whether there is a UNITCHILD associated with the unit.

Options > Application Options

TMT-318766

The **Parts** price accurately reflects the price table markups correctly when the **Calculate Part Tax On Actual Price For Bundle Pricing** Application Option is set to *YES*.

Options > Integration Options

TMT-316966

See <u>TMT-316966</u> under Activities menu > Accounting > Accounting.

TMT-318661

In the **IES** node **Service_Schedule** category, the **Next Start Time** updates appropriately when the IES Console application is run out of scope or the scheduled task executions for the IES Console are interrupted. The program uses this procedure to set the **Next Run Time**:

 Calculate "Next Run Time" by taking the newly recorded "Last Start Time" in the SEND_XXXXXXX_LAST_START and adding the value in minutes recorded in SEND_XXXXXXX_FREQ.

If

 Newly recorded "Last Start Time" is earlier than "Schedule Start Time" and
 "Last Start Time"+"Frequency" is after Today's Date at "Schedule Start Time" Then the timestamp of "Next Run Time" should be reset to today's date at the timestamp from "Schedule Start Time"

• If

 Newly recorded "Last Start Time" is earlier than "Schedule Start Time" and
 "Last Start Time"+"Frequency" is equal to or before Today's Date at "Schedule Start Time" Then use the calculated "Last Start Time" + "Frequency" value in the "Next Run Time" field.

■ If

 Newly recorded "Last Start Time" is later than "Schedule Start Time" and
 "Last Start Time"+"Frequency" is after Tomorrow's Date at "Schedule Start Time" Then the timestamp should be reset to tomorrow's date at the timestamp from "Schedule Start Time"



• If

1) Newly recorded "Last Start Time" is later than "Schedule Start Time" and

2) "Last Start Time" + "Frequency" is equal to or before Tomorrow's Date at "Schedule Start Time"

Then use the calculated "Last Start Time" + "Frequency" value in the "Next Run Time" field.

Setup menu

Toolkit > Integration Toolkit Rest

• TMT-318386

GETIMAGINGORDERINFO includes the VRO Notes value, which is shown in its associated field.

Trimble Technician Portal

TMT-317473

TTP's timecard's **Total Paid Time** calculation no longer includes lunchtime values. It includes idle time values.

TMT-318223

The **Unit History Search** in TTP now has a **Customer** field. If there are multiple customers with the same **Unit Number**, you can use this field to filter the search by individual customer. If you leave this field blank, the search returns all customers with the same **Unit Number**.

TMT-318675

When you create a repair order, TTP calculates the billable value is calculated correctly, independent of the combinations of the shop and customer options.

• TMT-318743

Reports-only units no longer appear in TTP unit searches. If you try to create an RO with a reportsonly unit, you get an error message.

If you do not have the option **Allow Creating of Units 'On The Fly' in Workstation** set to *YES*, you get an error message if you try to make an RO with a reports-only unit.



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