Support for Appian integrations with D2Link to end Jan. 15, 2026

https://support.appianrouting.com/en/support/solutions/articles/19000165461-support-for-appian-integrations-with-d21ink-to- end-jan-15-2026

DirectRoute 24.2 (June 2024)

DirectRoute 24.2 General Release is now available to all customers on Client Center

New Features

- Layover events in DirectRoute and TransportationModeler can now be manually moved to occur earlier in the
 route. Running Optimize Between or Optimize Within will overwrite any manual edits.
- Web-based PC*MILER Content Tools can now be connected to DirectRoute and TransportationModeler to utilize avoids and favors.
 - This is now available to customers who own a version of on-premises PC*MILER, PC*MILERWeb, or PCMWebServices. For more information on how to enable these services, please contact **Trimble Maps** Support (https://support.appianrouting.com/en/support/tickets/new).
- Added a link to online documentation (https://support.appianrouting.com/en/support/home/) in the Help menu (Help> Documentation).
- Added a link to Content Tools (https://contenttools.alk.com/) login in the Help menu (Help> Content Tools).

Bug Fixes

DirectRoute

- Fixed an issue where the Extract option to create a stop file from a .csv encountered an error related to a failed clipboard operation in Windows 11.
- Fixed an issue where Initializing routes with empty and unavailable trucks created a route to stop mismatch.
- Fixed an issue in Drawing Mode where the shape dimensions detail information below the map was obscured.
- · Adjusted the Map border to prevent it from covering stops while using map shortcuts.
- Fixed an issue where **Optimize Within Routes** was not working with Exclusion Codes.
- Fixed an issue where Stop User Fields on consolidated orders were showing as zeros.
- Fixed an issue where the UPL export only showed the first order number on consolidated orders.
- Fixed an issue where the algorithm did not use the Average Speed setting in Preferences instead of DirectRoute Drive Time. This is incompatible with the *Minimum Time Between Stops* setting.

TerritoryPro

 Fixed an issue where modifying the symbol, size, or color was reverted after adding a new day for any Territory.

TransportationModeler

 Fixed an issue where the algorithm did not use the Average Speed setting in Preferences instead of DirectRoute Drive Time.

Updating to a New Version

If you are interested in updating to this newest release or any other version, contact <u>Trimble Maps Customer</u> <u>Support (https://support.appianrouting.com/en/support/tickets/new)</u>, or call (US toll-free): phone <u>1-800-663-0626</u> (Option 2, then Option 8); Monday-Friday, 7am-5pm Central Time.