

Support for Appian integrations with D2Link to end Jan. 15, 2026

(<https://support.appianrouting.com/en/support/solutions/articles/19000165461-support-for-appian-integrations-with-d2link-to-end-jan-15-2026>)

DirectRoute 24.4 (January 2025)

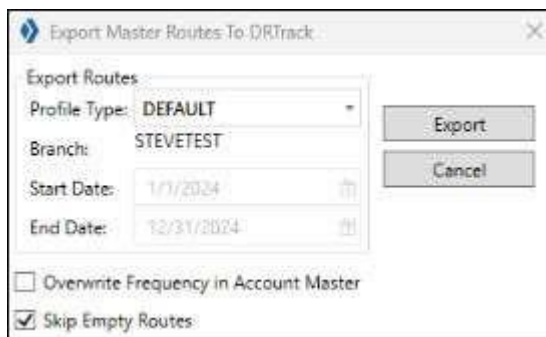
DirectRoute 24.4 General Release is now available to all customers in the **Trimble ClientCenter**

(<https://clientcenter.trimble.com/>).

New Features

DirectRoute

Added the ability to upload Master Routes with empty routes/trucks. To upload empty routes, uncheck the new **Skip Empty Routes** box in the **Export Master Routes to DRTrack** dialog.



The DirectRoute Suite (All Modules)

- Upgraded the DirectRoute Suite to the .NET 6 framework
- Upgraded to PC*Miler 38 for distance matrix generation in the DirectRoute Suite.
- Published the DirectRoute Suite, and DirectRoute installer package, as 64-bit applications.
- Updated the Installer backsplash and application shortcut icon
- Updated the Support contact information under **Help > Contact**.



Bug Fixes

DirectRoute

- Resolved an exception occurring with **Relay Routes** on option to **Start from Relay Location**.
- Fixed the status display and result recap to sync with selected files during geocoding.
- Resolved an error with the **Find All** dialog option with empty files plus a fixed dialog box display issue.
- Resolved an issue where some menu **Help** buttons were throwing an error or had no action.
- Fixed an exception occurring with the **Ctrl+Shift+S shortcut** when a route only has one stop.
- Fixed an issue with **Printing the Route Book to File** where 1D3 was repeating.

ResourcePro

- Edited the **Solve for Trailers** algorithm where it was not adhering to the **Minimum Time Between Routes**.

TerritoryPro

- Fixed an issue where the **Menu** was allowing the user to add redundant days to any territory.

TransportationModeler

- Resolved an issue where the **Show on Map** icon was not working as expected.

How to Install an Update

Follow the links below for more information about how to access ClientCenter and install a DirectRoute update:

- <https://support.appianrouting.com/en/support/solutions/articles/19000160039-about-the-trimble-clientcenter>
- <https://support.appianrouting.com/en/support/solutions/articles/19000160039-about-the-trimble-clientcenter>
- <https://support.appianrouting.com/en/support/solutions/articles/19000160039-about-the-trimble-clientcenter>

Access the DirectRoute Download

- <https://support.appianrouting.com/en/support/solutions/articles/19000160039-about-the-trimble-clientcenter>

Install DirectRoute (New Installation)

- <https://support.appianrouting.com/en/support/solutions/articles/19000136533-how-to-install-directroute-new-installation>

DirectRoute System Requirements

- <https://support.appianrouting.com/en/support/solutions/articles/19000105575-directroute-system-requirements>

Trimble Maps URL Allow List

- <https://support.appianrouting.com/en/support/solutions/articles/19000155474-trimble-maps-url-allow-list/>

Please **complete this form** (<https://info.maps.trimble.com/appian-subscription-preferences>) if you'd like to receive email updates about DirectRoute and other Appian products.